# A Gravity Defying Skill Game!





MAGICALLY Stop "Free Falling"

Ball...



Available as Standard

Take it to the Max!



Free Fallin' Standard Dimensions: 44"d x 32"w 103"h Weight: 430 lbs.



Free Fallin' to the Max

Weight: 670 lbs.

Dimensions: 44"d x 46"w 126"h

Innovative Concepts in Entertainment • 10123 Main Street • Clarence, New York 14031
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### Rev B 2-05-2009 Free Fallin

## **SAFETY AND WARNINGS**

#### **BEFORE YOU BEGIN**

WARNING: WHEN INSTALLING THIS GAME, A GROUNDED A.C. RECEPTACLE MUST BE USED. FAILURE TO DO SO COULD RESULT IN INJURY TO YOURSELF OR OTHERS. FAILURE TO USE A GROUNDED RECEPTACLE COULD ALSO CAUSE IMPROPER GAME OPERATION, OR DAMAGE TO THE ELECTRONICS. DO NOT DEFEAT OR REMOVE THE GROUNDING PRONG ON THE POWER CORD FOR THE SAME REASON AS GIVEN ABOVE. USING AN IMPROPERLY GROUNDED GAME COULD VOID YOUR WARRANTY. HAVE A QUALIFIED ELECTRICIAN CHECK YOUR A.C. RECEPTACLE TO BE SURE THE GROUND IS FUNCTIONING PROPERLY. DO NOT WASH YOUR GAME WITH A PRESSURE WASHER.

AVERTISSEMENT: lors de l'installation de ce jeu, la terre AC récipient doit être utilisé. Ne pas le faire pourrait entraîner un préjudice à vous ou à d'autres. Le non-recours à la terre récipient pourrait également causer une mauvaise opération de jeu, ou les dommages causés à l'électronique. NE PAS détériorer ou de retirer la broche de terre sur le cordon d'alimentation pour la même raison, comme indiqué ci-dessus. Indûment l'aide d'un jeu de la terre pourrait annuler votre garantie. Ont un électricien qualifié de vérifier votre récipient AC pour s'assurer que le sol fonctionne correctement. Ne lavez pas votre jeu avec une laveuse à pression.

#### **INSTALLATION**

The game comes ready to play with just a few simple things to keep in mind.

1. Plug the game into the A.C. outlet and turn on power to the game. The switch for the game is located on a power module on the outside rear of the game.

THIS GAME IS DESIGNED TO DISSIPATE STATIC ELECTRICITY THROUGH THE GROUNDING PLANE OF THE GAME. IF THE A.C. GROUND DOES NOT WORK, THE GAME COULD DISCHARGE STATIC ELECTRICITY THROUGH THE GAME CIRCUITRY, WHICH COULD CAUSE DAMAGE.

- 2. Make sure the game is level after installation. It is necessary to make sure the game is level for safety concerns.
- 3. Check that the A.C. voltage rating on the back of the game matches the A.C. voltage of your location.

THE POWER SUPPLY IS NOT VOLTAGE ADJUSTABLE. TO OPERATE THE GAME AT VOLTAGES OTHER THAN THOSE IT WAS DESIGNED FOR. PLEASE CONTACT OUR SERVICE DEPARTMENT FOR VOLTAGE CONVERSION INFORMATION.

#### WARNING

DO NOT remove any of the components on the main board (e.g. compact flash and eproms) while the game is powered on. This may cause permanent damage to the parts and the main board. Removing any main board component part while powered on will void the warranty.

Ne retirez pas l'un des composants sur la carte principale (par exemple Compact Flash et EPROMs), tandis que le jeu est sous tension. Cette mai causer des dommages permanents aux parties et la carte principale. Suppression de tout bord principal élément sous tension alors que annulera la garantie.

<u>NOTE:</u> THIS GAME IS INTENDED FOR INDOOR USE ONLY. ON THE BACK PANEL OF THE GAME: WARNING: SHOCK HAZARD - DO NOT OPEN. REFER SERVICING TO SERVICE PERSONNEL.

REMARQUE: CE JEU EST DESTINÉ POUR USAGE À L'INTÉRIEUR SEULEMENT. SUR LE PANNEAU ARRIÈRE DU JEU: AVERTISSEMENT: RISQUE DE CHOC - NE PAS OU-VRIR. RÉPARATION À UN PERSONNEL DE SERVICE.

## **SETUP - INTRODUCTION**

### Game play:

The player starts the game by inserting a coin into the coin mech. The ball will begin to circulate throughout the playfield. As the ball falls it is deflected off of the pegs. Once the ball enters the chute, the player must press the "STOP" button where he/she thinks they can capture the ball to get the most points.

#### Features:

- Ticket dispensers.
- Easy to program
- · Coin and ticket meters.
- Operator adjustments.
- Error codes.
- High reliable playfield blower with warranty.
- · Self error/fault checking.
- Made in the USA.

### Programming:

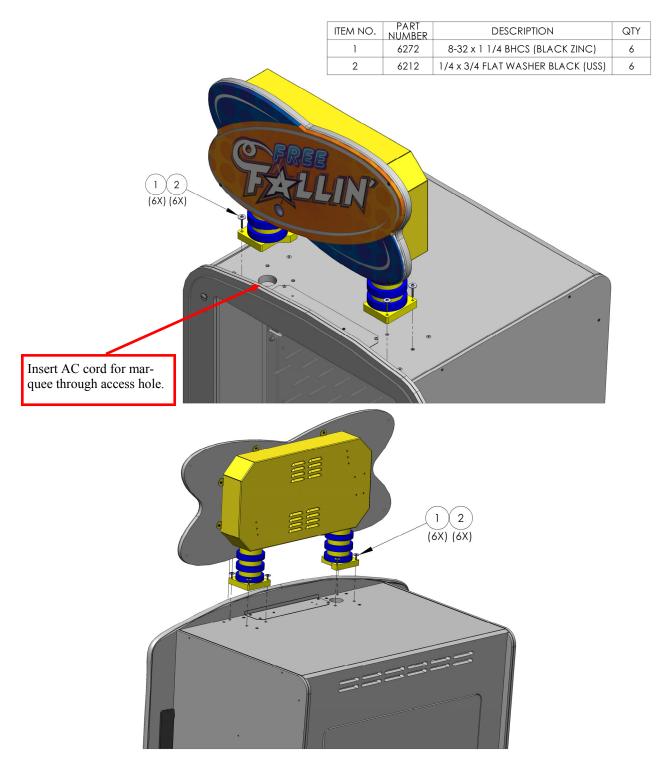
To enter programming, press the program button located inside the coin door. The playfield display will show the option number and its value.

Option	Default	Min	Max	Increment
Volume	5	0	8	1
Coin 1	1	1	4	1
Coin 2/DBV	0	0	4	1
Bonus Value	100(500)	10(50)	200(999)	5
Attract Time	3	0	99	1
Factory	0	0	1	1

### **SETUP - GAME ASSEMBLY**

#### Marquee Install Instructions:

Position Marquee on top of game as shown below. Be sure and connect the marquee wiring to the AC connector in the game before attaching the marquee hardware. Insert one screw with washer into each mounting hole and tighten. The AC connector for the marquee is located inside the access hole.



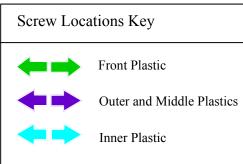
### **SERVICE**

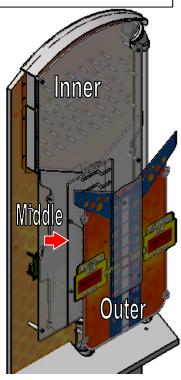
#### Front Plastic Removal

Removal of the front plastic is necessary to gain access to the sensor arrays, LEDs, and playfield displays. Remove the six slotted screws as shown in fig A.

### Playfield Removal

There are three different plastic layers that make up the playfield. The outer plastic has the decal. The middle plastic contains the LED strips. The inner plastic covers the entire playfield except around the sensor area. To gain access to the sensor array you only need to remove both the outer plastic and the middle plastic. Be careful when removing the middle plastic that you do not break off any of the LED strips mounted to it. To gain access to the playfield displays you will need to remove all three layers.

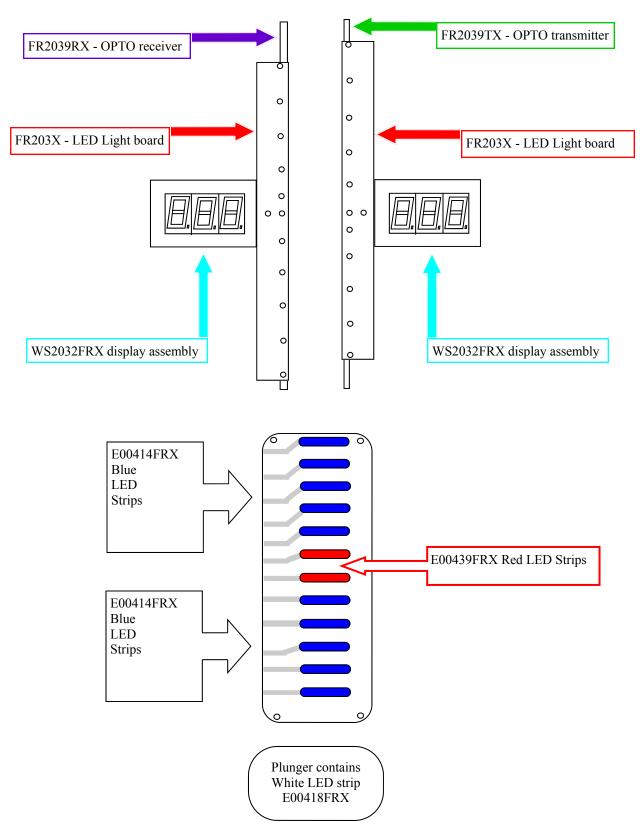






# **SERVICE**

Playfield Sensor array breakdown by parts. You can also refer to the full page wiring diagrams for further information.

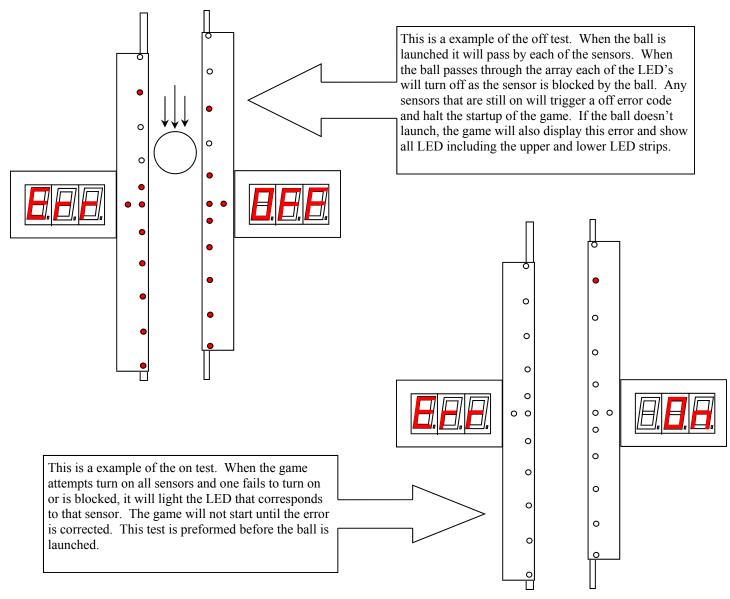


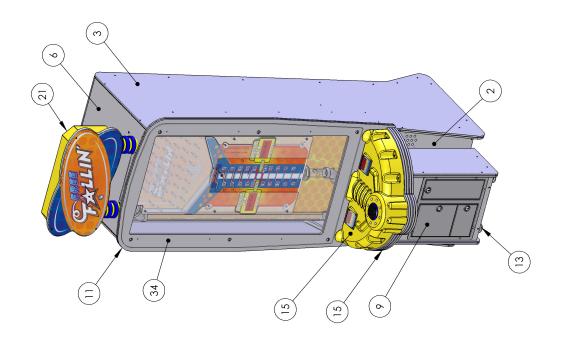
### **SERVICE**

#### Faults and Errors:

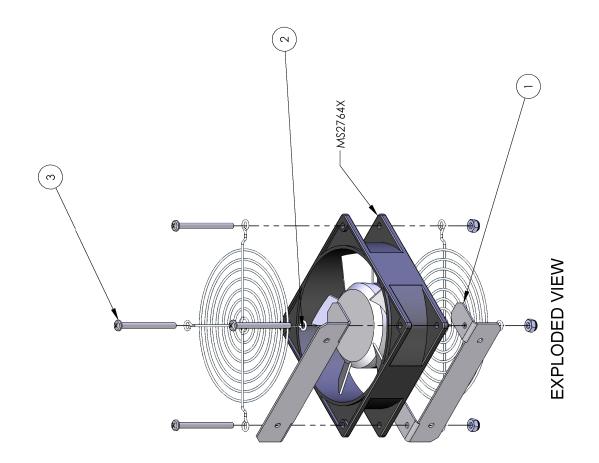
To ensure top performance and earnings this game features a power on diagnostics. As power is applied to the game it will display the software revision number on the right display located on the play field. It will also display the required amount of coins to start a game but on the left display. Then the game will check to see if any of the score sensors and ball sensors are faulty. This is done first by turning them on. If any are blocked, the playfield will display "ERR" and "ON". The faulty sensor will have the opposite LED on or if the ball sensors are bad that LED strip will be on. After this test, the game will engage the solenoid which releases the ball and turns the blower on. Then all Sensors are turned on until the ball drops down blocking each sensor. If a sensor is bad, the LED opposite will be on. If the ball sensor is bad, the LED strip will be on. When the last sensor is blocked by the ball, the solenoid will catch the ball, then blower will stop and the game will enter game mode and accept coins. If any errors are encountered during the power on diagnostics, the game will stop at that failure until it is repaired.

See diagrams below for examples.



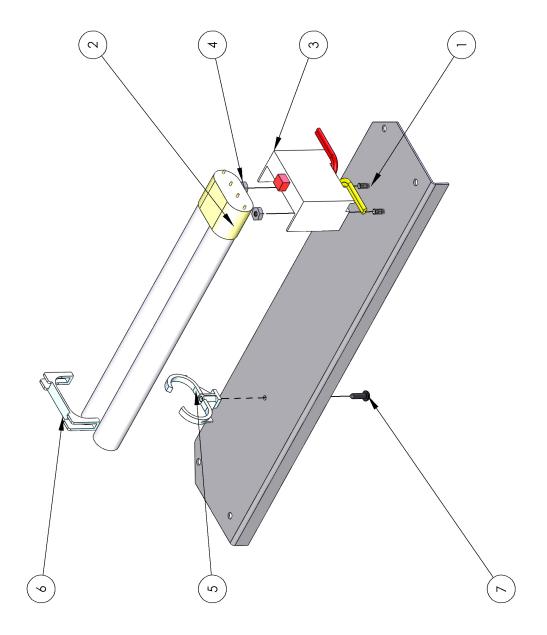


	MAIN CABINET FRONT SIDE PANEL R LOWER BACK - CABINET ASSEMBLY UPPER BACK TOP PODIUM BASE REAR ACCESS DOOR IN 3 DOOR COIN ASSBLY SIDE PANEL L UPPER FRONT LEG'S MOUNTING PLATE LEVELING LEG SHORT #8 x 3/4 SQ. DRIVE (BLACK) CONTROL PANEL ASSEMBLY LATCH V4-0006-02 SPEAKER (4" ROUND) 60-9240 CARRIAGE BOLT 10-24x0.75x0.75-N #10 FLAT WASHER USS (#12 SAE) 10-24 KEP NUT MARQUEE ASSEMBLY CONTROL PANEL LATCH PLATE #8 x 2 PARTICAL BOARD SCREW(4000) #8 x 2 PARTICAL BOARD SCREW(4000)	4 4 5 - 4 0 8 8 8 - 4 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
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FR3051         FR3053         FR3056         FR3056         FR3056         FR3056         FR3056         FR3056         FR3057         FR3065         FR3065         FR3067         FR3070         FR3070         FR3070         FR3070         FR3070         FR3093         FR3093         FR3094         FR3095         FR3096         FR3097         FR3098         FR3099         FR3091         FR3092         FR3091         FR3091         FR3091         FR3091         FR3091         FR3091         FR3091         FR3092         FR3091         FR3095         FR3096	LO A M M M M M M M M M M M M M	
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FR3060) FR3060 FR3065 FR3065 FR3065 FR3066 FR3067 FR3067 FR3067 FR3067 FR3027 FR3027 FR3027 FR3027 FR3093 FR3093 FR3093 FR3094 FR3094 FR3094 FR3094 FR3095 FR3096	#1 C A A A A A A A A A A A A A A A A A A	4 4 8 4 2 8 8 8 - 4 8 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
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FR3065   FR3064   HR1019   655   FR3001X   WA1051   FR3001X   WA1051   FR3007X   SX2007X   SX2		- 4 4 K C - 4 V 8 8 8 - 4 W S
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HR1019 655 FR3001X WA1051 WA1051 FR3001X 6045 6040 6040 FR302X SX1026 6166 SX2007X SX1026 6061 FR3070 PC60631 FR3094 FR3002 FR3093 FR3096 FR3002 FR3093 FR3093 FR3093 FR3093 FR3093 FR3093 FR3095 FR3095 FR3095 FR3095 FR3095 FR3095		4 6 - 4 2 8 8 8 - 4 6 8
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FP2007   6045   6020   6040   6040   6040   6040   6040   6040   6061   6166   8X2007X   8X1026   6061   6211   6211   6211   6211   6212   6272   6053   90015A4   6104X	,, \f\!!      \c  \x	39 4 4 8 8 8 2 39
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PC60624 6166 SX2007X SX1026 6061 FR3070 PC60631 FR3093 FR3094 6211 FR3002 FR3005	×	39
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8X1026 6061 FR3070 PC60631 FR3093 FR3094 FR3002 FR3002 FR3002 FR3002 FR3002 FR3005 FR3005 FR3005 FR3005 FR3005 FR3005 FR3005 FR3005 FR3005	ASY (POWER MODULE)	-
6061 FR3070 PC60631 FR3094 6211 6211 FR3002 FR3002 FR3002 FR3032 6272 6272 6272 6053 90015A4 FR1014X FR3020	Speaker Grill	2
FR3070 PC60631 FR3094 6211 FR3098 FR3002 FR3002 FR3002 FR3002 FR3002 FR3003 FR3004 FR3004 FR3005 FR3005 FR3006 FR3006	8-32 CAB INSERT (J-50111)	9
PC60631 FR3093 FR3094 6211 FR3068 FR3002 PZ1050 FR3032 6272 6053 90015A4 FR1014X FR3020	MOTOR BOX FRONT	2
FR3093 FR3094 6211 FR3068 FR3002 FR3002 FR3032 6272 6053 90015A4 FR1014X FR3020	025-20 CABINET INSERT (J50115)	80
FR3094 6211 FR3068 FR3002 PZ1050 FR3032 6053 6053 90015A4 FR1014X FR3020	PLAYFIELD MOUNTING CLEAT	2
6211 FR3068 FR3002 PZ1050 FR3032 6272 6053 90015A4 FR1014X FR3020	PLAYFIELD SHELF CLEAT	2
FR3068 FR3002 PZ1050 FR3032 6053 90015A4 FR1014X FR3020 FR3095	1/4-20 x 1-1/4" LG. BSHCS	9
	PLAYFIELD ASSEMBLY	-
	FRONT GLASS	_
		9
	MARQUEE HARDWARE COVER L	-
	BHCS #8-32 x 1.25" LG. (BLACK OXIDE)	9
	1/4 SPLIT LOCKWASHER	9
		9
	LIGHT BRACKET ASSEMBLY	_
	SIDE MIRROR	-
	DOOR CLEAT	2
43 FK3096	BOTTOM DOOR CLEAT	2
	MARQUEE HARDWARE COVER R	-
45 FR3026	PLAYFIELD CROWN	-
46 FR3043	FRONT RING R	-
47 FR3073X	BLOWER MOUNT ASSEMBLY	_

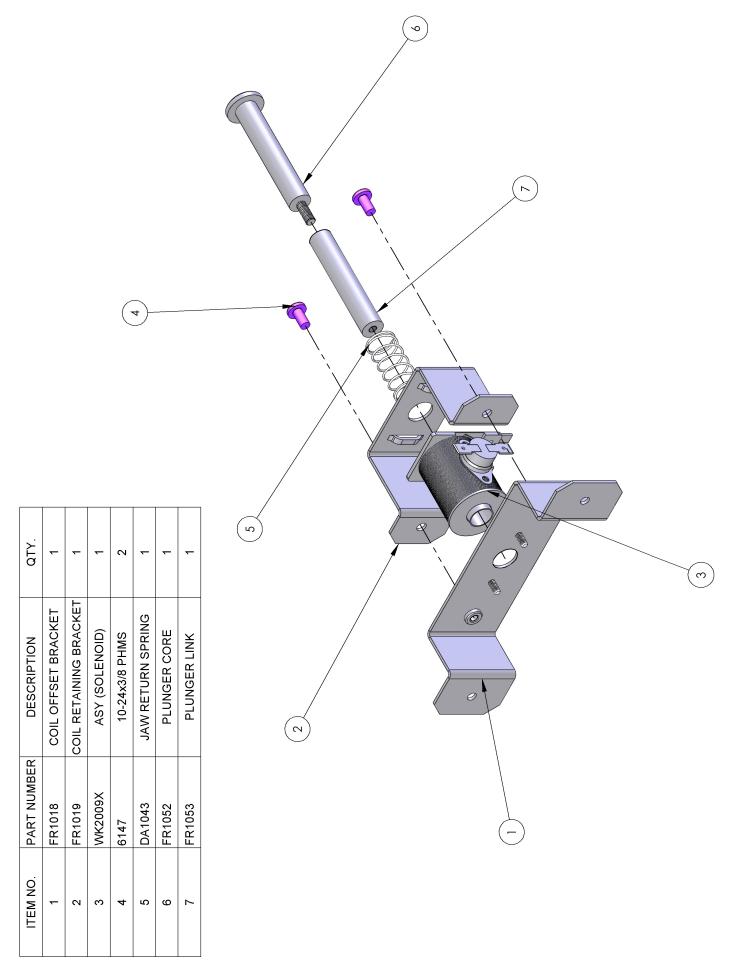


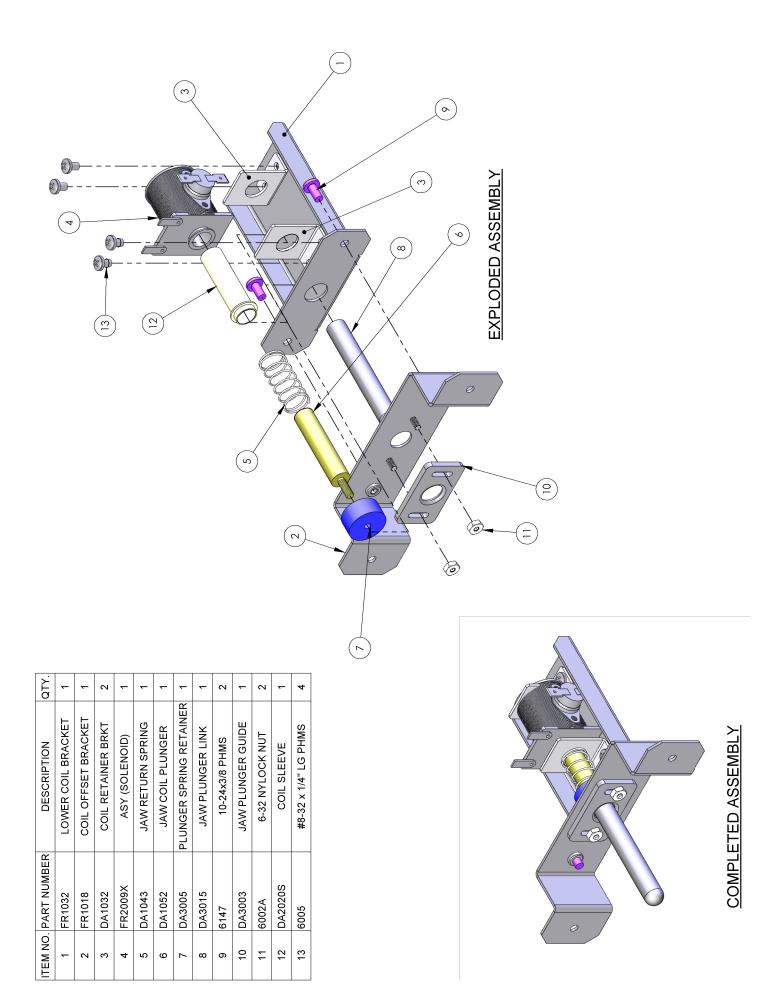
ა 	2	2	4	4	
DESCRIPTION	FAN SUPPORT	FAN FINGER GUARD	8-32 X 2 PHMS	8-32 NYLOCK NUT	
PART NUMBER	FR1012	E02027G	8078	6072	
ITEM NO.	1	2	3	4	





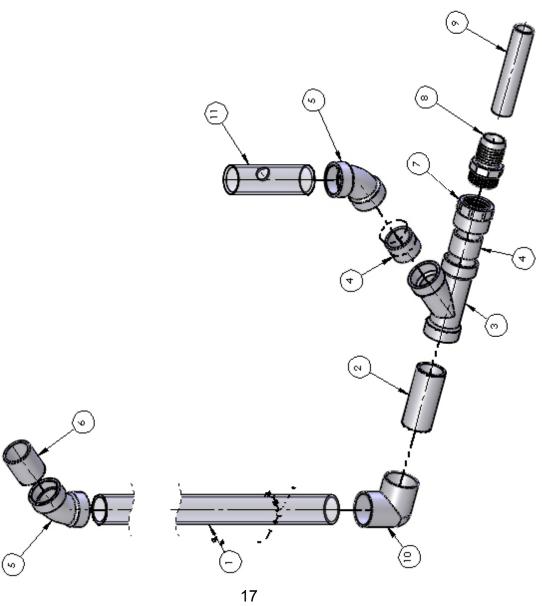
TEM NO.	TEM NO. PART NUMBER	DESCRIPTION	QTY.
_	FR1014	LIGHT BRACKET	-
2	8453 BULB	BULB PL-L 18W/830/4P FLOUR.	-
3	PP250X	LIGHT SOCKET ASSEMBLY	-
4	2609	#6-32 HEX NUT	7
5	BW2018	BULB PLASTIC SUPPORT (1320-13)	-
9	BW2017	BULB PLASTIC CLIP (1320-10)	-
7	RN71	#6 V 1/0"   C SFI F_TAD (RI ACK)	~



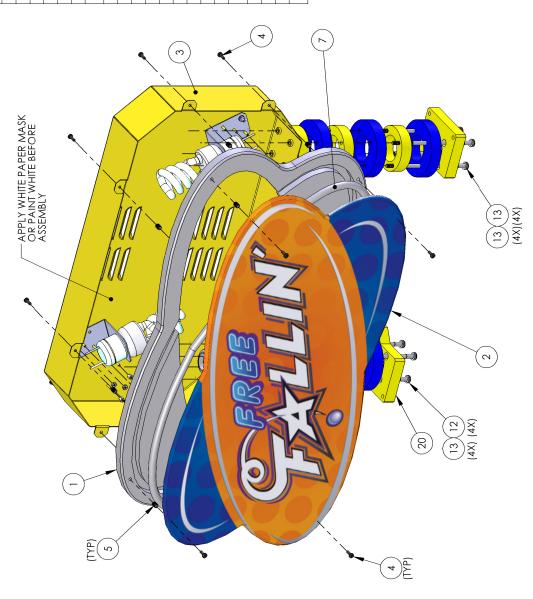


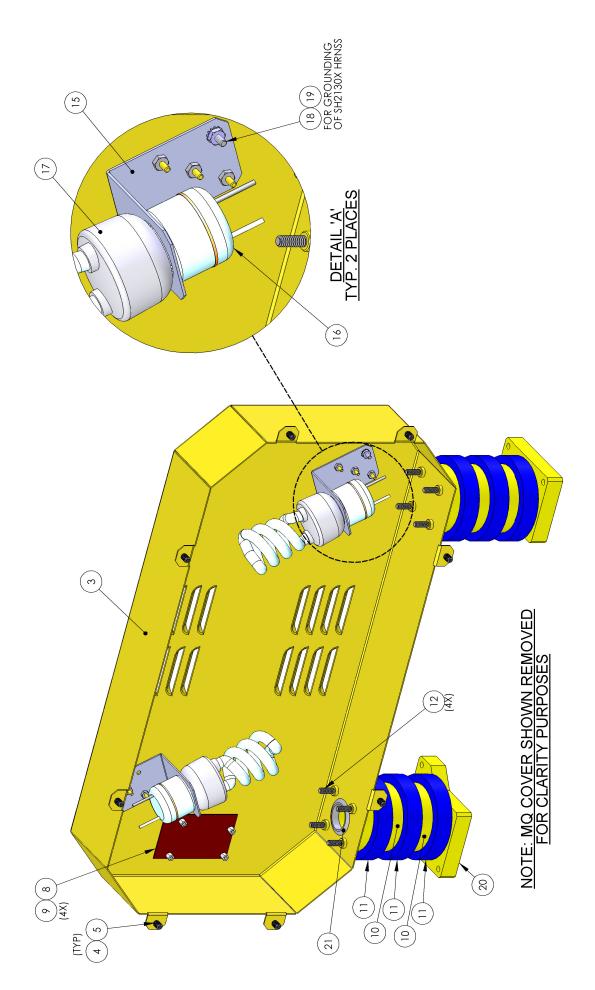
DETAIL A SCALE 1 : (

9	-	-	-	2	2	-	-	+	7	٢	,
DESCRIPTION	1-1/2" CLEAR PVC PIPE x 46.625" L6.	1-1/2" CLEAR PVC PIPE x 3.98" L6.	1-1/2" × 45 DEG WYE CONNECTOR	1-1/2" SCH 40 PVC PIPE x 1.30" LG	1.1/2" × 45 DEGREE ELBOW	1-1/2" CLEAR PVC PIPE X 2,19" L6.	1-1/2" FEMALE COUPLER	1-1/2" MALE NIPPLE	1" SCH 40 PVC ×7.00" LG	1-1/2" 90 DEG. ELBOW (SXS)	
NUMBER	FR3013	FR3011	FR3018	FR3010	FR3016	FR3012	FR3023	FR3022	FR3028	FR3014	20000
TEM NO.	1	2	3	4	5	9	7	8	8	10	4.4

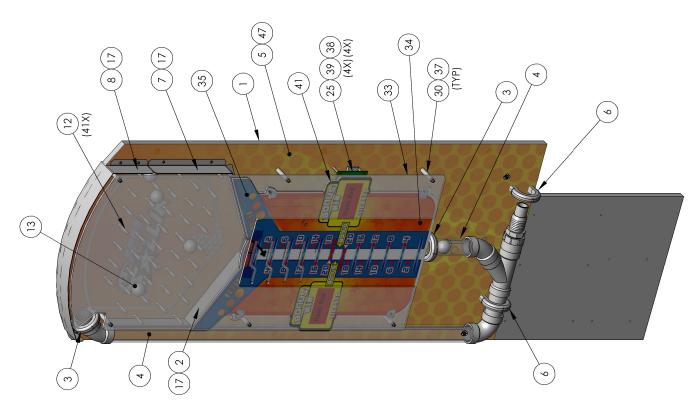


QTY.	1	-	7	12	12	2	_	-	8	9	9	80	8	9	2	2	7	2		2	2 2
DESCRIPTION	MARQUEE COVER	MARQUEE COVER GLASS	MARQUEE	8-32 x 1/2 PRHMS (BLACK)	8-32 X 25/64 THREADED INSERT	8-32 x 1/2" FLAT SET SCREW	LIGHT (ROPE) ORANGE CHASING 110v	ROPELIGHT CONTROLLER BOARD	6-32 x 1/4 HH SPACER	BOTTOM LEG RING	TOP LEG RING	1/4-20 X 6" PHMS	1/4" LOCK WASHER	#6-32 HEX NUT	LIGHT BRACKET	ASY (2D BULB SOCKET)	BULB CF 27W (PHILIPS #EL/MDT27W	8-32 x 1/2 PEM STUD		8-32 KEP NUT	8-32 KEP NUT MARQUEE LEG SUPPORT
PART NUMBER	FR3015	FR7027	FR1027	6004	6493	6407	2133CO	2033X	PC60643	fr3031	FR3030	6705	6053	6097	TG1021	SH2130X	E00382	6278	- 1000	o004a	6004a FR3038
ITEM NO.	1	2	က	4	5	9	7	8	6	10	11	12	13	14	15	16	17	18	10		

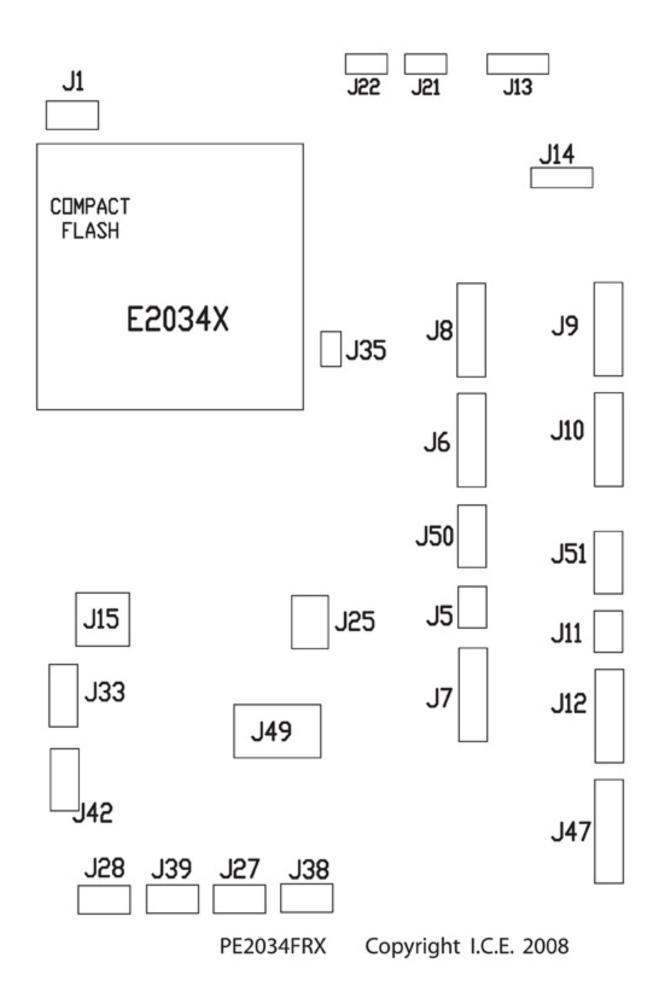


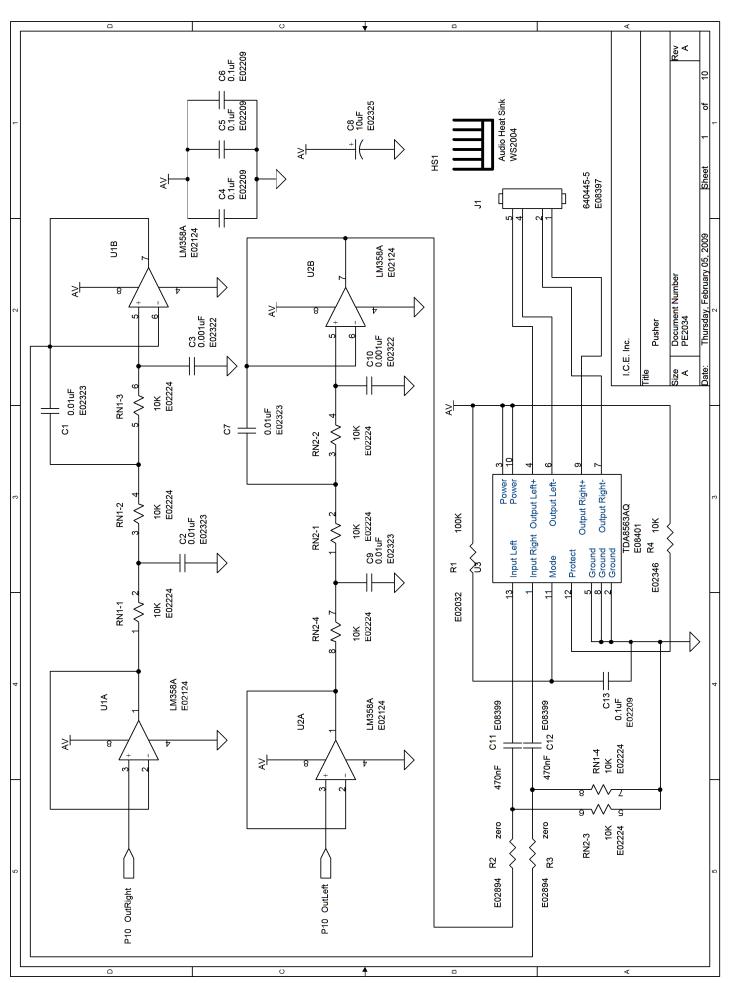


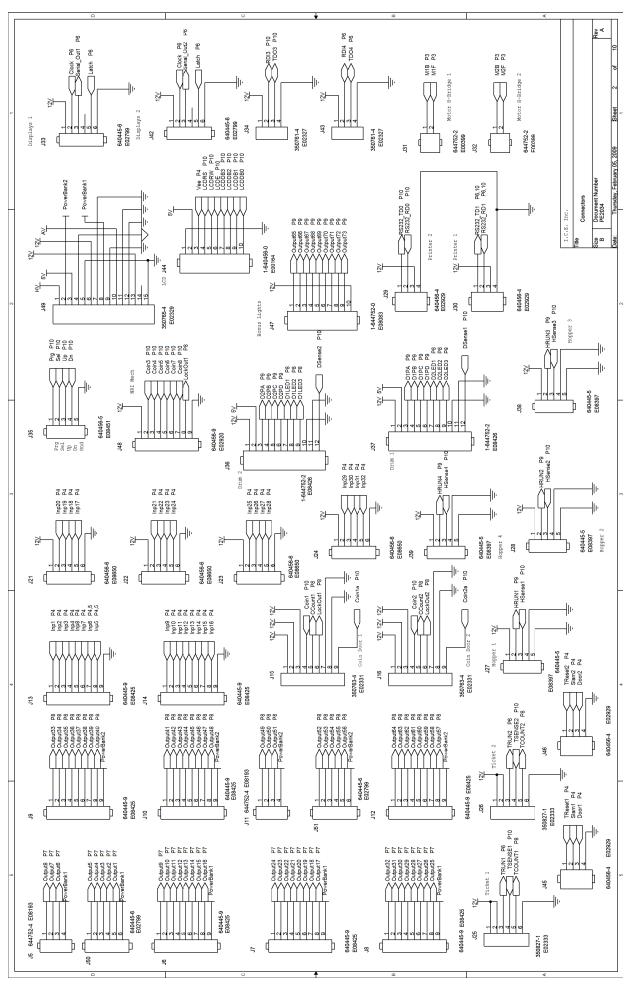
FR3068	ITEM	PART NUMBER	DESCRIPTION	QTY.
FR1010-1		FR3068	LAYFIELD B	
FR3009X	7	ய	ALL FUNN	
FR7003	m <	டப	ASSY - LOWER CI	24
FR3008X	4 rc	ЦЦ		
FR1011-1	စ	FR3008X	100	2
FR1015 1	_	FR1011-1	BALL FUNNEL	I —
FR3019	ω	FR1015 1		<del>-</del>
FR1055	20 5	FK1018X	L/BKACKE	.7
FR1055	2	FR30 8 6694	24 CARINET INS	-51
FR3024	12	FR1055	PLAYFIELD PIN	41
6061   8-32 CAB INSERT (J-5011)     6061   8-32 X 25/64 INREPT (J-5011)     6432   8-32 X 27/2 PRHMS (BLACK)     6432   8-32 X 1/2 PRHMS (BLACK)     6432   8-32 X 1/2 PRHMS (BLACK)     6281   1/4-20 X 1/2 BSHCS (BLACK)     6282   1/4-20 X 1/2 BSHCS (BLACK)     6283   6-32 X 1/4 HH SPACER 14HTSPO     7260631   6-32 X 1/4 HH SPACER SUPPLY     7260631   7-32 X 1/4 HT SPACER     7260632   7-32 X 1/4 HT SPACER     7260631   7-32 X 1/4 HT SPACER     7260631   7-32 X 1/4 HT SPACER     7260631   7-32 X 1/4 HT SPACER     72707   7-32 X 1/4 HT SPACER     727	13	FR3024	BALL	9
CR   CR   CR   CR   CR   CR   CR   CR	4	6061	3-32 CAB INSERT (J	<u>1</u>
CR-0014   CR-0016   CR-0	<u>ر</u>	0493	2 X Z5/64 INKEAUE	Ωų
FR 1032X	0	6432	-52 X 1/2 PRFINIS - 52 X 1/2 #8-32 X 1	o <del>(,</del>
FR1012X	00	FR1032X	COIL BRACKET A	<u>-</u>
65281	19	FR1012X	FR FAN ASSEMBL	
Bacterial	20	6281	1-20 x 1 1/2 BSHCS (	_,
CR-PHMS 0.138	275	655 DC60624	3 X 3/4 SQ. DRIVE (BLACK)	20
CR-PHMS 0.138-       6-32 X .375 LONG (BLACK)         32x0.375x0.375-N       HAMMERHEAD DISPLAY BOAR 6.109         6109       6-32 X .375 LONG (BLACK)         6109       6-32 X .375 LONG (BLACK)         6200       6-32 X .375 LONG (BLACK)         6200       10-3 X .375 FHMS         6200       PCBA (MAIN I/O)         6201       PCBA (MAIN I/O)         6202       PCBA (MAIN I/O)         6203       PCBA (MAIN I/O)         6204       PCBA (MAIN I/O)         6204       PCBA (MAIN I/O)         6205       FAN TUNNEL         6206       FAN TUNNEL         6226       FAN TUNNEL         6226       FAN TUNNEL         6226       FAN TUNNEL         6226       BALL FUNNEL OVERLAY         6226       FAN TUNNEL         6226       A.127 ME APHMS         6020       6-32 x 1-172 ME APHMS         6020       6-32 x 1-172 ME APHMS         6021       PCBAL-IPL OVERLAY         6022       FR3007         6023       PLAYFIELD OVERLAY         6024       PLAYFIELD OVERLAY         6025       PLAYFIELD OVERLAY         6128       FR3007         6-32 x	232	PC60643	X 1/4 HH SPACER 14HTSP0	20
WS2032	24		6-32 X .375 LONG (BLACK)	2
6109   6-32 x 1-114" LG PPHMS   6280   10-32 x 375 FHMS   6701   6701   6700			A NSPI AY	2
6280		6109	/4" LG. PPF	1∞
PC2034		6280	0-32 × 37	4
FR1056		PE2034	CBA (MAIN I/O)	
6701		FR1056	FIELD STAND	10
FR3029	3	6701	2 X 5/	2
FR3007-2	32	FR3029	TEBIOB BI AVEIEL BOVI	<del>-</del>
FR7007   DECAL-"PLAYFIELD FRONT"     6020   #10 FLAT WASHER USS #12 SA     60246   6-32 x 1-12"   METAL SPACER     6002   6-32 x 1-12"   LG. PPHMS     FR3035   BONUS GRAPHIC     FR3037   PLAYFIELD OVERLAY     FR3097   PLAYFIELD OVERLAY     FR3097   PLAYFIELD OVERLAY     FR3097   PLAYFIELD SHELF     FR30	348	FR3007-2	BALL FUNNEL OVERL	
0.020	35	FR7007	٥	
6704   6-32 x 1-1/2" METAL SPACER   6002   6-32 x 1/2" LG. PPHMS   6-32 x 1/2" PFH   6-32 x 1/	0 2 2 2	6040 6246	U FLAI	)(
6002   6-32 x 1/2" LG, PPHMS     Default	38	6704	$32 \times 1$	2 ∞
Default	39	6002	6-32 x 1/2" LG.	ω
FR3097	4	Default	2x1-1/4 P	10
FR3092   PLAYFIELD SHELF	4	FR3007	AYFIFI D OVER	
PC60626 6-32 x 5/8 PEM STUD FH-632-1   6158 #6 FLAT WASHER   6002A 6-32 NYLOCK NUT   FR3003 PLAT WASHER	43	FR3092	PLAYFIELD SHEL	
6002A 6002A FR3003	44	PC60626	x 5/8 PEM STUD FH-632-1	
~	46	6002A	#9 FLAT WASHER 6-32 NYLOCK NUT	1
	47	FR3003	PLAYFIELD COVER	

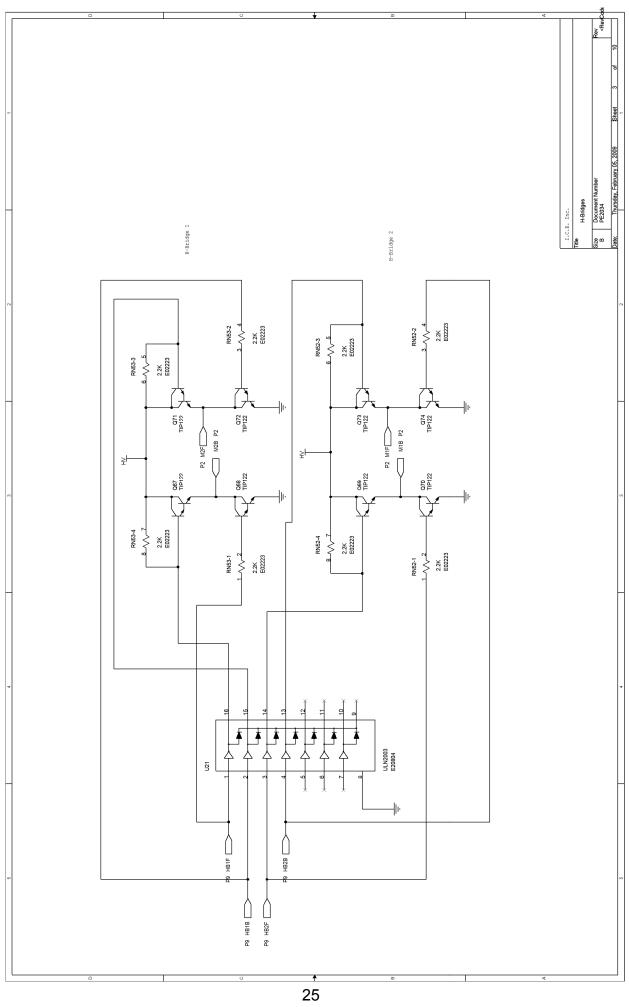


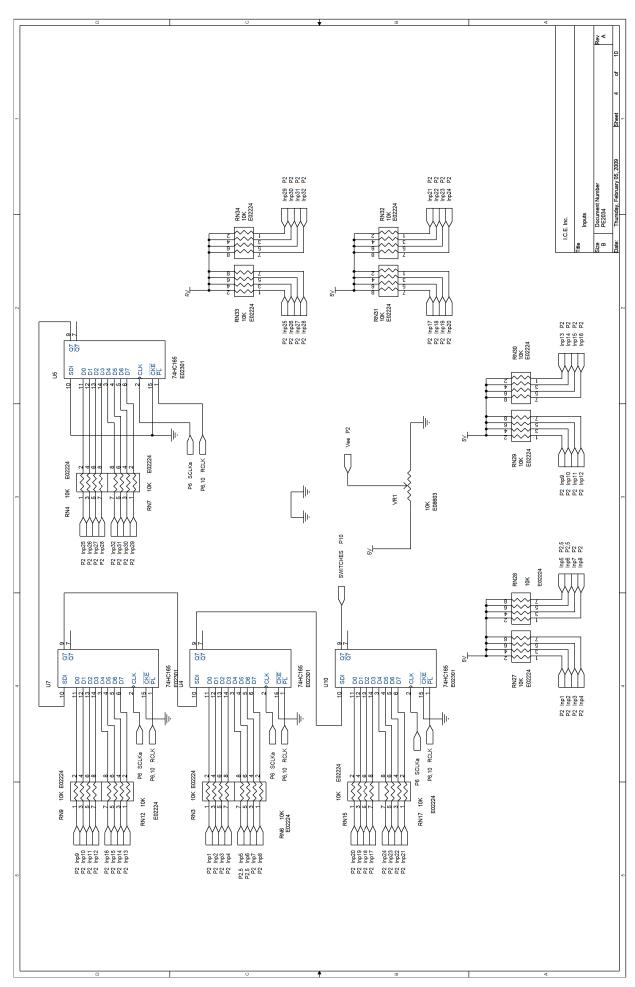
FR3073 M	QTY.	_	•	_	_	4	4
	DESCRIPTION	MOTOR BOX TOP	(1777) +440111 +411144 00 100	3 x 1-1/2" REDUCER COUPLING	BLOWER	1/4-20 x 3/4" LG. (ZINC)	1/4 SPLIT LOCKWASHER
	PART NUMBER	FR3073	700000	FR3140	CL2364X	6386	6053
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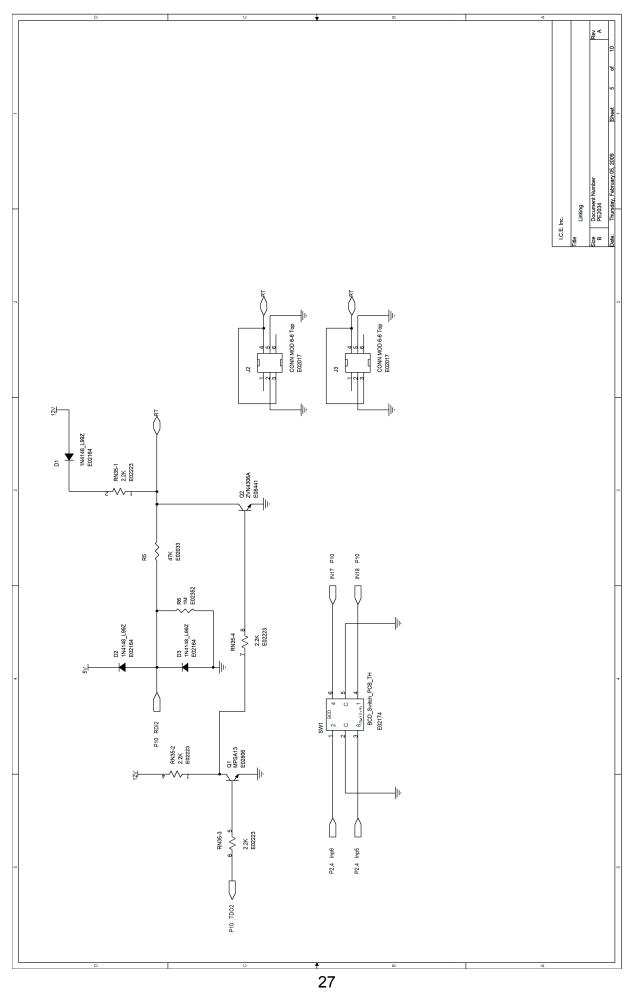


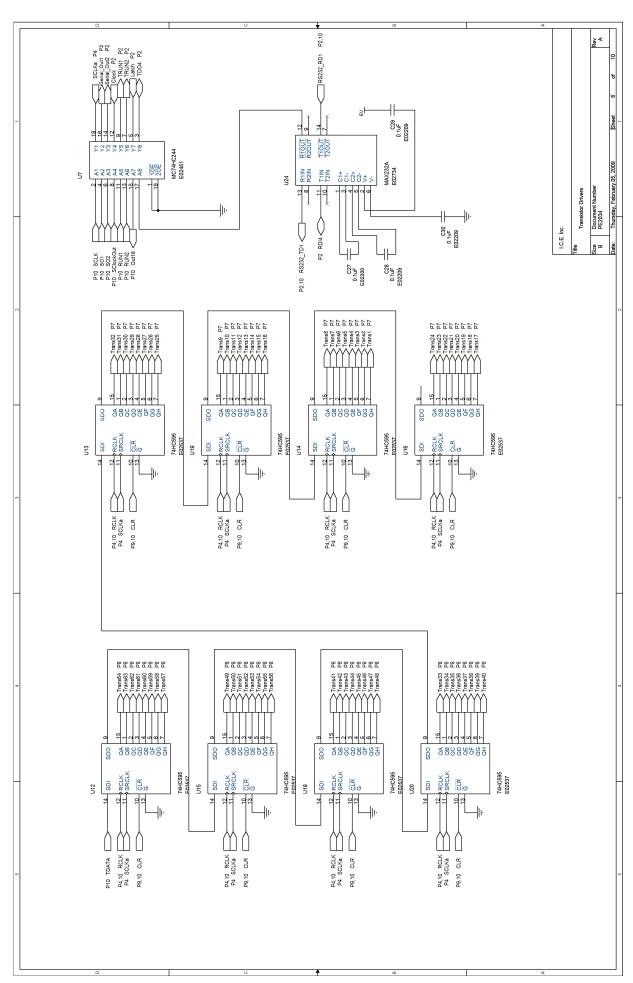


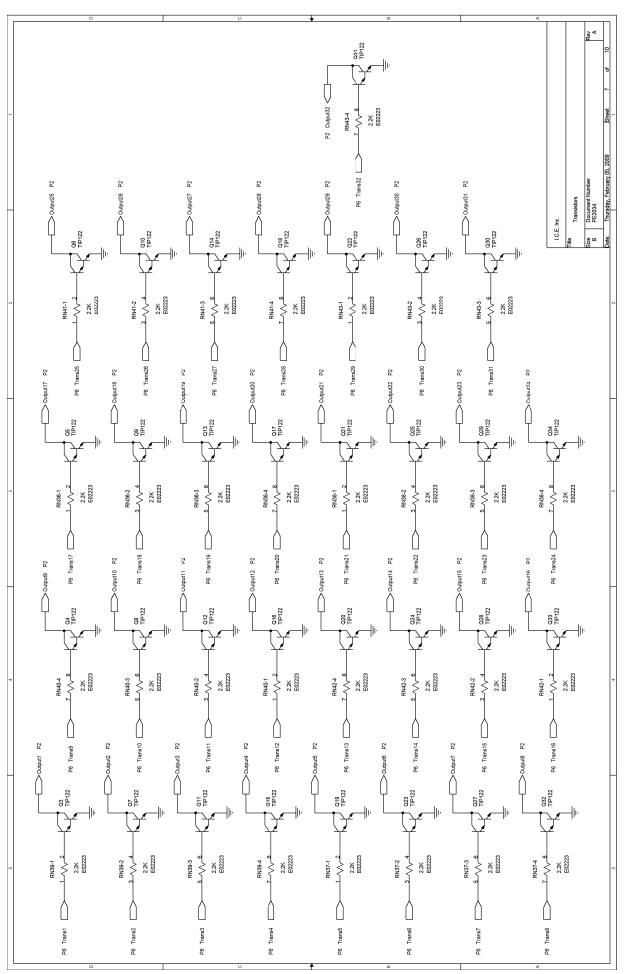


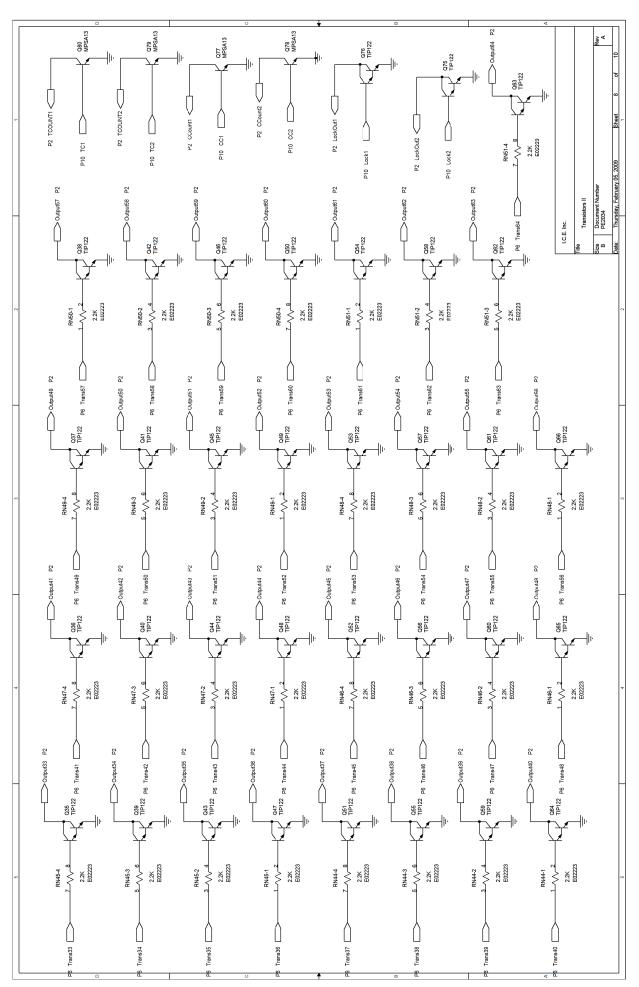


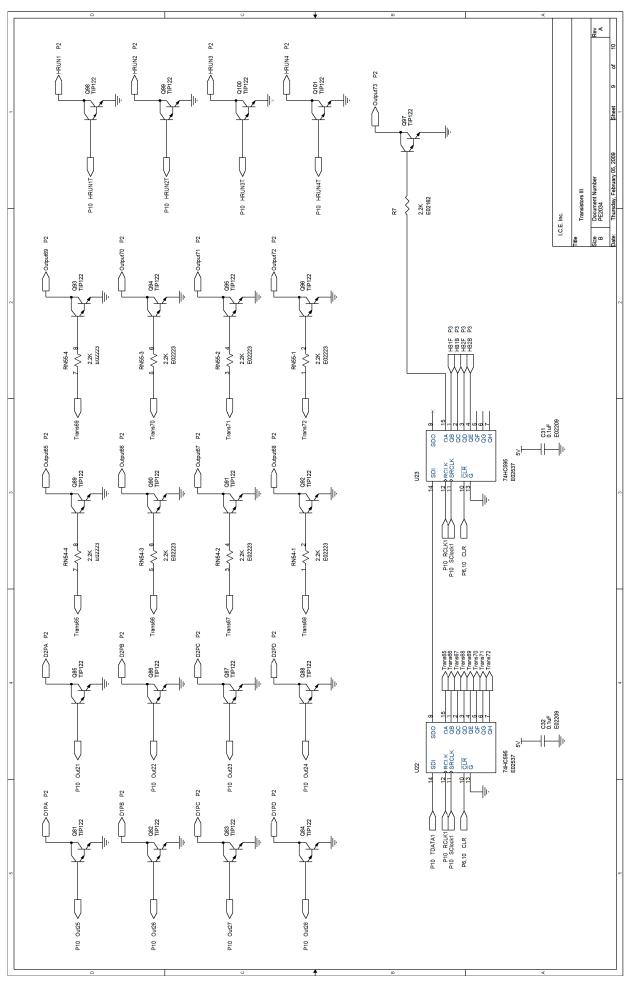


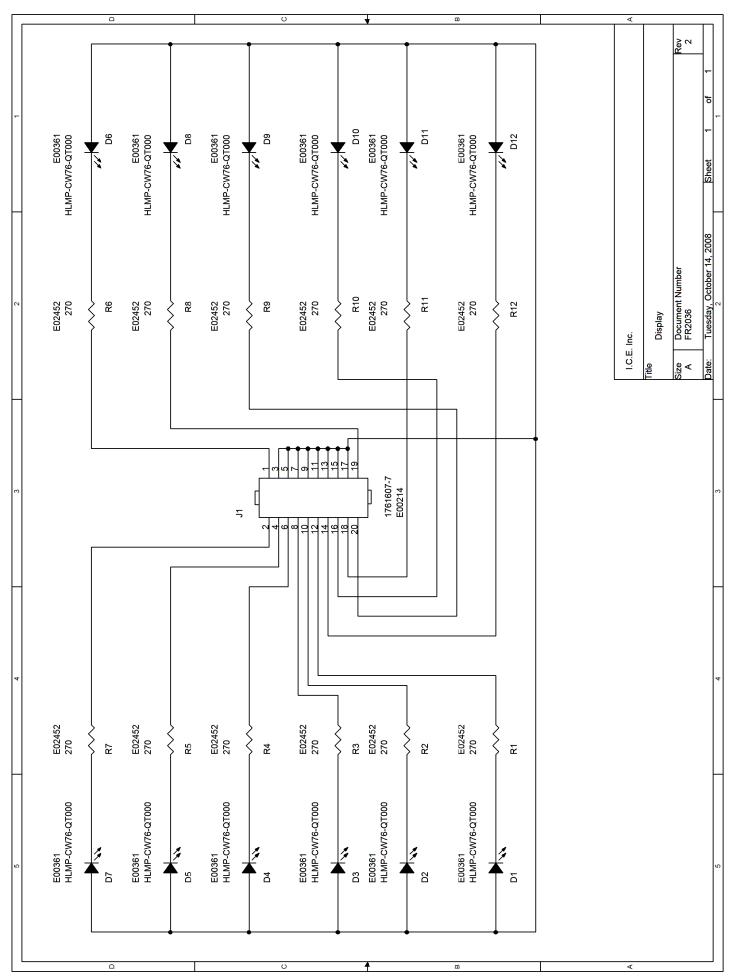


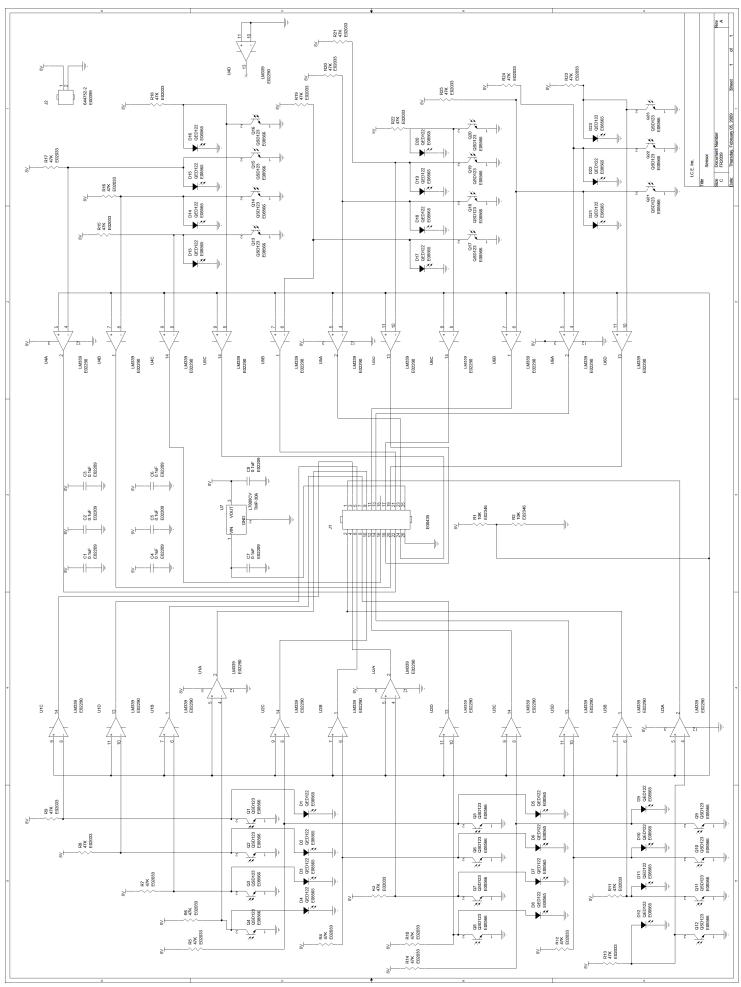












### PARTS LISTINGS

#### Misc. Parts

FR3001 Control Panel
FR3002 Front Glass
FR3024 Ball
HH1022 Ticket Bin
HH5005 Ticket Dispenser

#### **Electrical Parts**

CG2027 Power cord 9' 10"
CL2364X ASY (Blower)
CS8449X ASY (Ballast)
DA2001X Main Power Supply

DA2002X Transformer for Main power supply

E02027G Fan Guard

E00211 Switch (Low Ticket)

E2034X PCBA (ARM 7 Brain Board)

FP2007 Speaker (4" Round) CB2232X (PCBA Display) E00439BFRX ASY (Flex Strip Red)

E00414BFRX ASY (Blue 75 LED Tape Strip) E00418FRX ASY (White 12 LED Tape Strip)

E00440FRX ASY (Red Jewel Lights)
MZ2005 Button (4" Round White)
FR3027X Marquee Assembly
2133CO Orange Rope Light
E00382 27W CF Bulb
WK2009X ASY (Solenoid)

FR2039TX PCBA (Opto Transmitter) FR2039RX PCBA (Opto Receiver)

WS2032FRX PCBA (Display)
PE2034FRX PCBA (Main I/O)
PP250X ASY (Socket)

PX2007X ASY (Power Mod 4 Amp)
E00038 Fuse 4 Amp 250v Slo-Blo
WA1007X ASY (Reset Button w/ Bracket)

#### **Graphics and Decals**

FR7002 Decal—"Stop" Button
FR7003 Decal—Playfield 'Rear'
FR7004 Decal—"Credit"

FR7005 Decal—"Tickets"

FR7007 Decal—Playfield Overlay

FR7027 Marquee Glass

# WARRANTY

I.C.E warrants all components in the **Free Fallin'™** game to be free of defects in materials and workmanship for a period listed on the next page from the date of purchase.

This warranty does not cover items damaged due to normal wear and tear, subjected to abuse, improperly assembled by the end user, modified, repaired, or operated in a fashion other than that described in the service manual. If your **Free Fallin'™** game fails to conform to the above-mentioned warranty, I.C.E.'s sole responsibility shall be at its option to repair or replace any defective component with a new or remanufactured component of equal to or greater O.E.M. specification.

I.C.E. will assume no liability whatsoever, for costs associated with labor to replace defective parts, or travel time associated therein.

I.C.E.'s obligation will be to ship free of charge, replacement parts by domestic U.P.S. Ground, U.S. mail, or other comparable shipping means. Any express mail or overnight shipping expense is at the cost of the purchaser.

Products will be covered under warranty only when:

- The serial number of the game with the defective parts is given. A tech number has been issued by an I.C.E. technical representative.
- The serial number of the defective part, if applicable, is given.
- Defective parts are returned to I.C.E., shipping pre-paid, in a timely fashion, if requested by I.C.E.
- A copy of the sales receipt is available as proof of purchase upon request of I.C.E.

I.C.E. distributors are independent, privately owned and operated. In their judgment, they may sell parts or accessories other than those manufactured by I.C.E. We cannot be responsible for the quality, suitability, or safety of any non-I.C.E. part, or any modification, including labor, which is performed by such a distributor.



When placing a warranty request, please be prepared to provide the following information:

- · Serial Number of Game or Bill of Sale
- · Machine Type
- A Detailed Description of the Equipment Fault Symptoms

#### Free Fall is warranted as follows:

- · 6 months on the Main PCB assembly
- · 6 months on the blower motor
- 90 days on all other components (i.e. DBV's, Ticket Dispensers, sensors, etc)

ICE Inc shall not be obligated to furnish a warranty request under the following conditions:

- · Equipment has been subjected to unwarranted stress through abuse or neglect
- Equipment has been damaged as a result of arbitrary repair/modification attempts
- Equipment that has failed through normal wear and tear

ICE Inc will assume no liability whatsoever for costs associated with labor to replace defective parts or travel time associated therein.

All defective warranty covered components will be replaced with new or factory refurbished components equal to OEM specifications. ICE Inc will cover all domestic UPS ground, or comparable shipping means, freight costs during the warranty period. Expedited shipments are available for an additional charge.

Defective parts are returned to ICE Inc. at the customer's expense, in a timely fashion.

ICE distributors are independent, privately owned and operated. In their judgment, they may sell parts and/or accessories other than those manufactured by ICE Inc. We cannot be responsible for the quality, suitability or safety of any non-ICE part, modification (including labor) that is performed by such a distributor.

I.C.E. Parts/Service Dept.
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